



HOUSE RULES

Dear guests, to ensure safety and comfort during your stay we have clarified some guidelines.

Please make sure that you are familiarized and fully understand the Hotel Rules at the beginning of your stay in our unit.

Room check-in is from 14:30 o'clock and afterwards. Check out is before 11:00 o'clock.

KEYS

Guests are given their key card upon registration and are particularly requested to lock the door of their apartment. For your convenience electronic safety boxes are provided in the room to store any valuables.

When leaving the apartment the key card needs to be removed from its electric socket. Please do not separate the keys from the card and leave it inside. The apartments are equipped with electric kitchens and there is a high risk of fire. No power should be on in the apartment at your absence. Loss or damage of the key card will result in a fine of 15Euros.

Rooms can only be used by guests who are registered at the booking with a valid identity document.

Inviting strangers into the guest rooms, to use the facilities and or amenities is prohibited. Visitors are allowed to accompany you at the common areas only after notifying the managers and for a specific number of times.

QUIET ZONE

From 15:00 till 17:30 o'clock is the time of noon-peace

From 23:00 to 07:00 o'clock is the time of night peace. We invite every guest to be careful during these periods and not cause noise that can disturb other guests. No use of the playground, laundry or barbeque is allowed during the above mentioned hours.



BILLS

Bills must be settled on presentation and the full amount noted in the booking form has to be paid regardless if guests decide to depart earlier than the arranged check-out day.

Personal cheques are not accepted.

WI-FI

Wi-Fi internet is free and available in the entire property. Guests are notified of the password upon arrival in our unit. Wi-Fi speed is the maximum provided by the telecommunication company for Ierissos village.

PETS

Pets are allowed and welcomed in our facility upon arrangement with the managers. Due to the sizes of our apartments only one small/medium size pet is allowed per apartment. It is our guests' responsibility to make sure that pets will not cause any damage to the apartment or cause inconvenience to the rest of the residents. Pets must be leashed in common areas.

A/C

All rooms have air conditioning. Please note that air condition does not work if windows are open or if windows are not properly closed.



DAMAGES TO PROPERTY

The guests will be held responsible for any loss and damage to the unit's property caused by themselves and will be charged accordingly. Damages need to be reported the soonest possible in order to be restored and not cause inconvenience to the next booking.

Smoking is not allowed inside the apartments. In case of non-compliance with this rule, the unit is obliged to charge the penalty of 70 Euros according to the local Law. Smoking is allowed at the balconies and yards of our unit.

Bathroom towels are provided by the unit. It is not allowed to take out from the hotel the room inventory (pillows, blankets, towels). Towels are not allowed to be used at the beach.

Please make sure that you do not throw paper or rubbish down the toilet. Plumping systems in Greece are not capable of handling large amounts of waste materials and may result in serious blockage.

APARTMENT CLEANING

Linen and towels are changed every 5th night. Upon notification on the specific day, the cleaning lady will enter the apartment to do a rough cleaning and replace linen and towels. The cleaning takes place in morning hours and during the procedure guests are requested to leave the apartment.

The managers are always available to offer extra sheets or towels regardless of the scheduled cleaning.



PERSONAL ITEMS

Guests are expected to lock their rooms properly to prevent access of third parties. Upon leaving their apartment guests are advised to properly close and lock the doors and windows or anti-burglary rolling shutters from lower floor apartments. A safe box is installed in the cupboard of each apartment and guests are encouraged to use them to store personal documents, money or valuables.

The Management will not in any way whatsoever be responsible for any loss / or damage to the Guest's belongings or any other property from either the hotel room or the locker or any other part of the hotel for any cause whatsoever including theft of pilferage.

Personal belongings left behind by guests in the apartment upon leaving shall be sent on demand by post to the address indicated by the guest at their expense. If not specifically instructed we will store these items for 15 days and then discard or donate them to a charitable cause.

PLAYGROUND

The playground located at the ground floor of our unit is not an official playground and no professional staff is present to look after children playing. It is not charged as an extra facility. A variety of toys is present that is addressed to different ages.

Parents or guardians should always supervise their children and be next to them while playing. Children found playing without adult supervision will be kindly asked to leave the playground and return with a caretaker.

Children that are not guests of our unit are not allowed to use the playground. Exceptions can be made for special occasions and only after notifying the managers.

No running, climbing or rough play is allowed. Guardians are responsible to make sure that no harm is done to other children and no damages are caused to the toys. Toys should not be removed from the playground.

Quiet Zone times should be respected and no playing is allowed during these hours.



LAUNDRY

Guests can make use of the ground floor washing machine with a 2€ charge per wash. Our detergents can be used but you are also welcomed to use your own if you have any preference. Please ask the management to unlock and help you out with the use of the washing machine.

BARBEQUE

Guests are allowed to make use of the barbeque upon notifying management. Please make sure that you respect other guests and houses around. If possible be so kind to let neighbors know in advance to remove their washing.

At all times make sure that the fire is fully contained and do not leave it unattended. Once your BBQ has been lit, a responsible adult must keep watch at all times. Keep children and pets away from the BBQ.

No chemicals like petrol, paraffin or flammable liquids are allowed to be used to light or accelerate the fire. Do not make use of the barbeque on very windy days.

In case of an emergency, water supply is next to the BBQ and a fire extinguisher is placed below.

After use clean all utensils and make sure that the fire is off. Do not dispose warm coal or ashes at the rubbish bins.

COMMON KITCHEN

Guests can make use of the ground floor common kitchen for a meal at the yards or while using the barbeque. We kindly ask you to use the cutlery and plates of the common kitchen when dining at the yards instead of removing them from your apartment as they may get lost or mixed. After use please clean and place back all the used items.

There are some extra appliances in the common kitchen that you will not find in your apartment (Microwave, toasters, blenders, filter coffee machine, mixers). You are welcome to use them or take the smaller ones in your apartment, as long as you clean and return them back after use for another guest.